



**If your ELECTRICAL OUTLET isn't getting any power,  
try these steps:**

- [Check the breaker](#) (video) to see if it has been tripped (flipped).
  - ***IF it has***, try flipping it back and see if it will stay.
- [Try pressing the RESET button on the GFCI](#) (video) - Ground Fault Current Interrupting outlet.
  - These outlets are normally located in “wet” locations, such as bathrooms, near kitchen sinks, garages, and exterior of houses.
  - You should hear a click after pressing the RESET button.
- [Try pressing the RESET buttons on any nearby GFCI outlets](#) (video) in the same area or on the back side of the same wall.
  - A tripped GFCI outlet can turn off power to more than one outlet.
  - A tripped GFCI outlet in the garage or on the exterior of your home could also be connected to the non working outlet.

If these steps do not solve your issue, submit a [Maintenance Request](#) through your Online Tenant Portal.

*Warning: Per the terms of your lease, if a preferred vendor is called out to fix a problem and it is simply one of the above causes, you will be charged for the service call.*